

Remote Administration of Desktop Systems

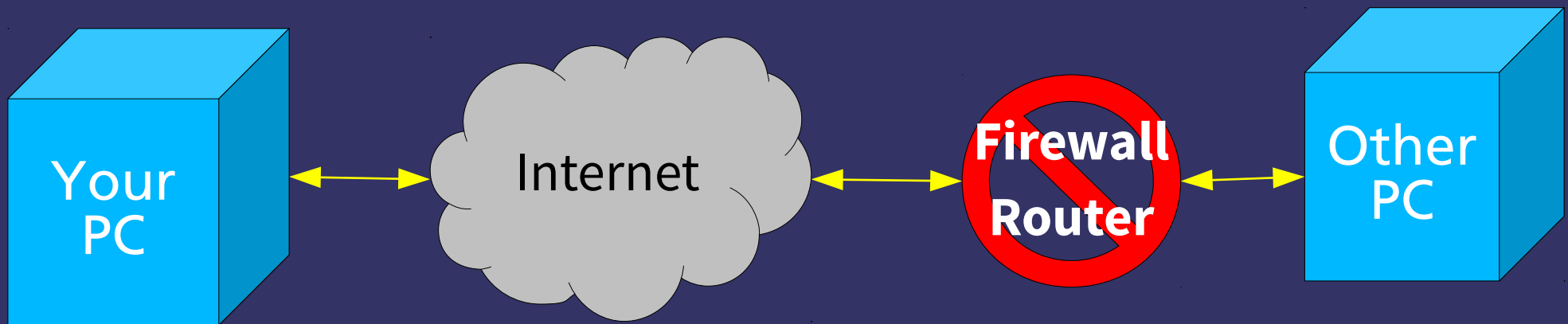
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PGP Key: 0xAF0DB8C8

General problem

- You need to connect to a remote system
- You need to administer the system (upgrade, repair, extend etc.)
- You need to see the desktop as the user sees it
- The end user may not be technical

Topology



Technical problems

- Where is the other PC?
 - Most ISP only offer dynamic IP
- How do I get through the firewall?
 - Each make and model is different
- How do I reach the PC on the inside?
 - Most networks use dynamic & private IPs on the inside
- What needs to be installed on the target system?
 - Not all systems have everything installed by default

Where is the other PC

- The best solution is a static IP for the router/firewall
 - Standard with some ISPs
 - Optional cost extra with others
- If dynamic is the only option, then:
 - Some routers/firewalls will auto-update Dynamic DNS services
 - You can install a dynamic DNS client on the target PC
 - You can create a script to email you the external IP

Firewall - rules

- Most sane routers allow:
 - All ports outbound
 - All ports inbound that are part of an outbound pair
 - All ports inbound that are not part of a pair are denied
- You will need to tell it to allow at least one port inbound:
 - Some have virtual “DMZ”
 - Some have general rules

Router - Forwarding

- The remote system's firewall/router needs to forward incoming connections:
 - of type X, e.g. tcp
 - of port Y, e.g, 22
 - to IP address Z, e.g. 192.168.0.10
- External port number and internal port number are the same by default

Router – NAT/DHCP

- You need to ensure that the PC you want to reach has the same private IP so that the NAT rule points to the correct system every time:
 - DHCP reservation using MAC address
 - Static configuration in router and PC

Basic tools - SSH

- Secure Shell (“SSH”)
 - Replaces Telnet, rlogin, rsh, ftp etc
 - Standard on almost all Linux/Unix systems
 - Secure
 - Supports port forwarding
 - Creates a temporary on-demand instant “VPN-lite”

Extra tools

- Mobile Shell (“Mosh”)
 - Deals with lost connections better than SSH
 - Does not support port forwarding
- OpenVPN
 - Builds a **permanent** secure bridge between systems
 - Doesn't require user configuration to use
 - Requires administrative configuration to set-up
 - More complex than SSH

General installation

- **OpenSSH** server, though in all distros is not installed by default on all of them
- **Mosh** is widely available but not installed by default on most/all
- **Sudo** is widely available and installed by default on many but all
- **Screen** is widely available but not installed by default on most/all

Specific installation

- **linuxvnc** shares the physical console as VNC session, useful in emergencies or headless servers
- **x11vnc** shares the desktop X session as a VNC session and allows you to interact with the desktop at the same time as the user
- There are others but I'm not going to talk about them

Forwarding SSH ports

- The remote system's firewall/router needs to:
 - Forward TCP port on the external side to TCP port on the target PC
 - SSH normally uses tcp port 22
 - Mosh normally uses udp port 60001 (and up) plus SSH to start with only
- Many people change the external port to reduce the noise from script kiddies

Basic Administration

- Use SSH/Mosh to connect to the remote system
 - Default SSH configuration will work but you need to harden it
 - Run normal command line tools from login shell of your choice
 - Good for day to day administration and all standard tasks
 - No good if you need to see what the user sees or configure a desktop application

Harden SSH

- Open SSH is pretty good but it is not as secure as it can be out of the box on most Linux distributions:
 - Turn off password login – only allow SSH keys
 - Turn off root login – only allow real users
 - Specify the named users you want to allow
 - Turn off SSH protocol 1 – it may still be turned on in some distros

Configure SSH Client

- Edit your `~/.ssh/config` file:

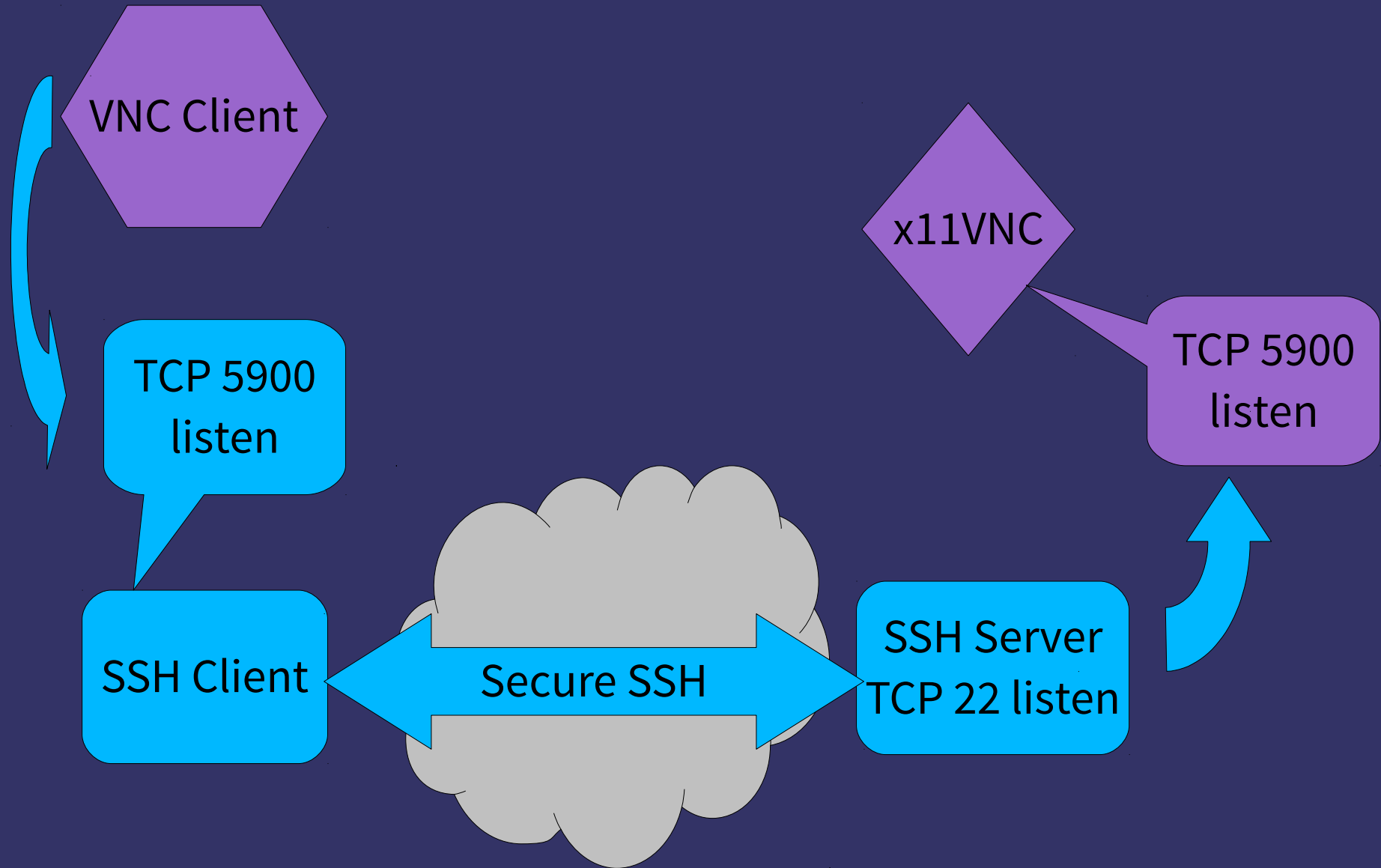
```
Host          <machinename>* <ip address>
HostName     <machinename.network.com>
user         <your username on machinename>
Port         <TCP port number>
ForwardX11   yes
Compression  yes
LocalForward localhost:5900 localhost:5900
```


Procedure

- Add your SSH-Key to your SSH-Agent
- Start your SSH session to the other system
 - `ssh machinename`
- Your default shell starts at the other end
 - Start screen
 - Start any X programs
 - Start x11vnc or linuxvnc
- Start your VNC client on your desktop

What does SSH forwarding do?

- When you start x11vnc or linuxvnc they start to listen on the local host of the remote system on tcp port 5900 by default
- The SSH client on your PC also listens on TCP port 5900 locally, but forwards the packets to the remote system to its TCP port 5900
- That means an insecure protocol like VNC is now running over a secure and compressed SSH connection



x11vnc configuration

- To automate and get the best out of x11vnc without end user interaction – there are a lot of options!
- Something like:

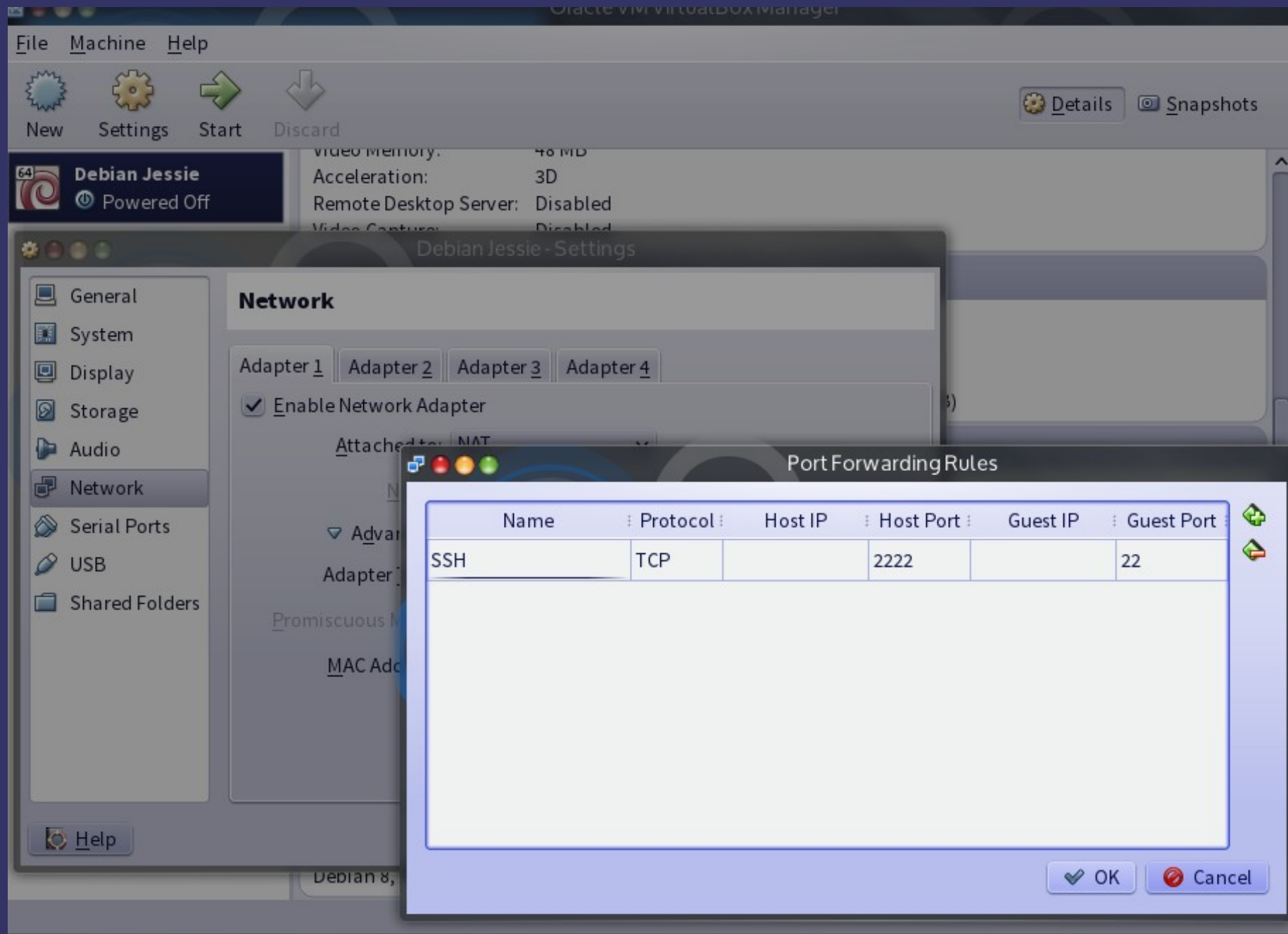
```
$ sudo x11vnc -nopw -localhost -ncache 10 -ncache_cr \  
-q -nodpms -auth <something>
```

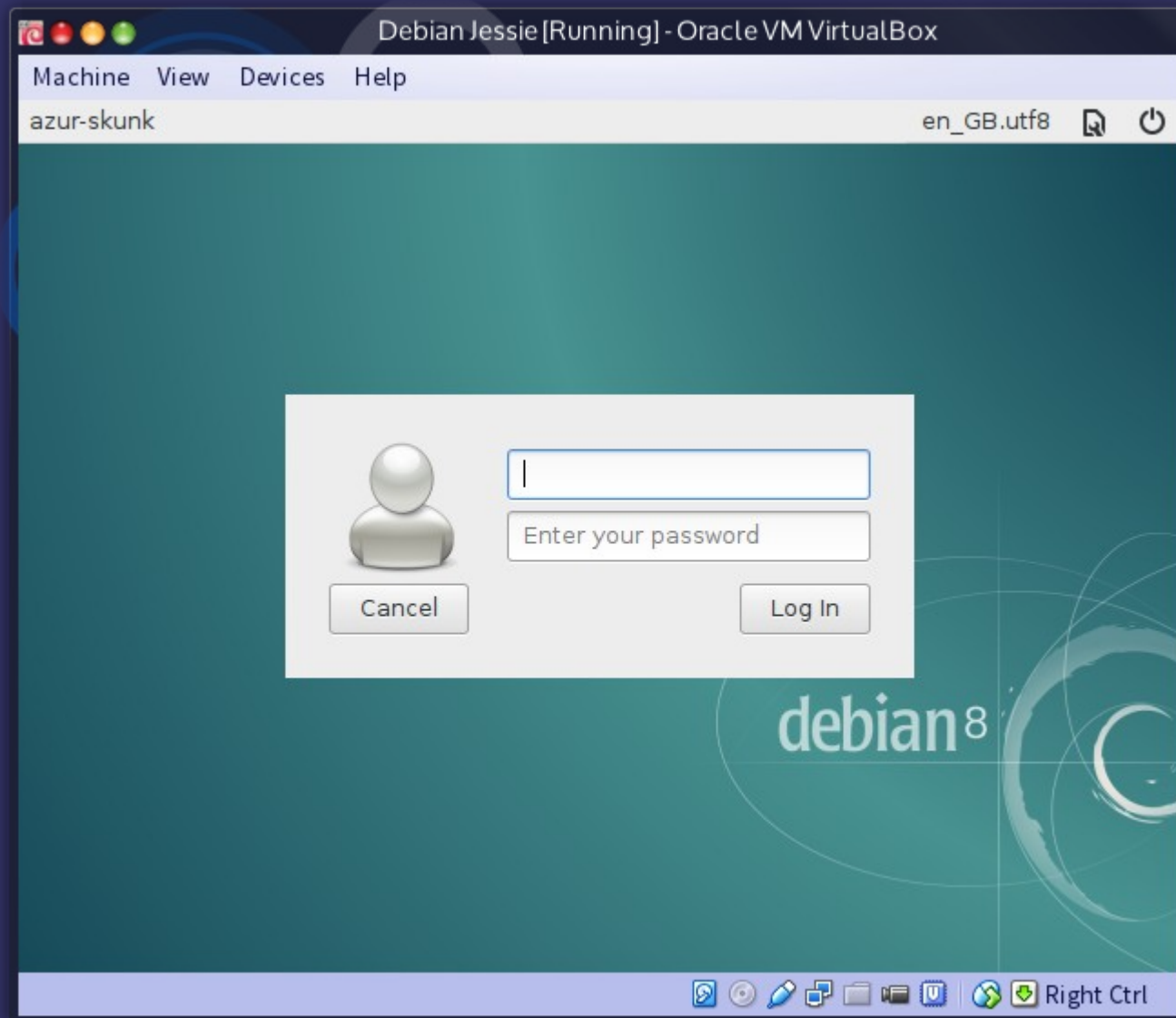
linuxvnc configuration

- Exports a physical terminal
- Useful if X has failed to start
- Allows you to see kernel messages etc
- Of only limited use, but nice to know

```
$ sudo linuxvnc 1 -alwaysshared
```

Demo






```

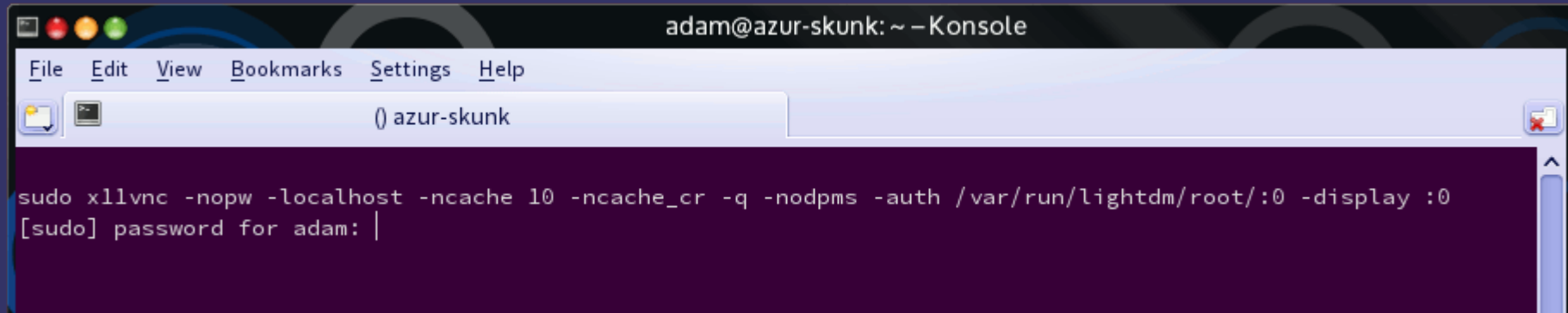
adam@azur-skunk: ~ – Konsole
File Edit View Bookmarks Settings Help
() azur-skunk
debug1: channel 2: new [mux-control]
debug1: Requesting forwarding of local forward localhost:5900 -> localhost:5900
debug1: Requesting forwarding of local forward localhost:5900 -> localhost:5900
debug1: channel 3: new [client-session]
debug1: Requesting X11 forwarding with authentication spoofing.
debug1: Sending environment.
debug1: Sending env LANG = en_GB.UTF-8
debug1: mux_client_request_session: master session id: 3

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No mail.
Last login: Sat Jan 21 16:25:32 2017 from 10.0.2.2
adam@azur-skunk: ~$ |

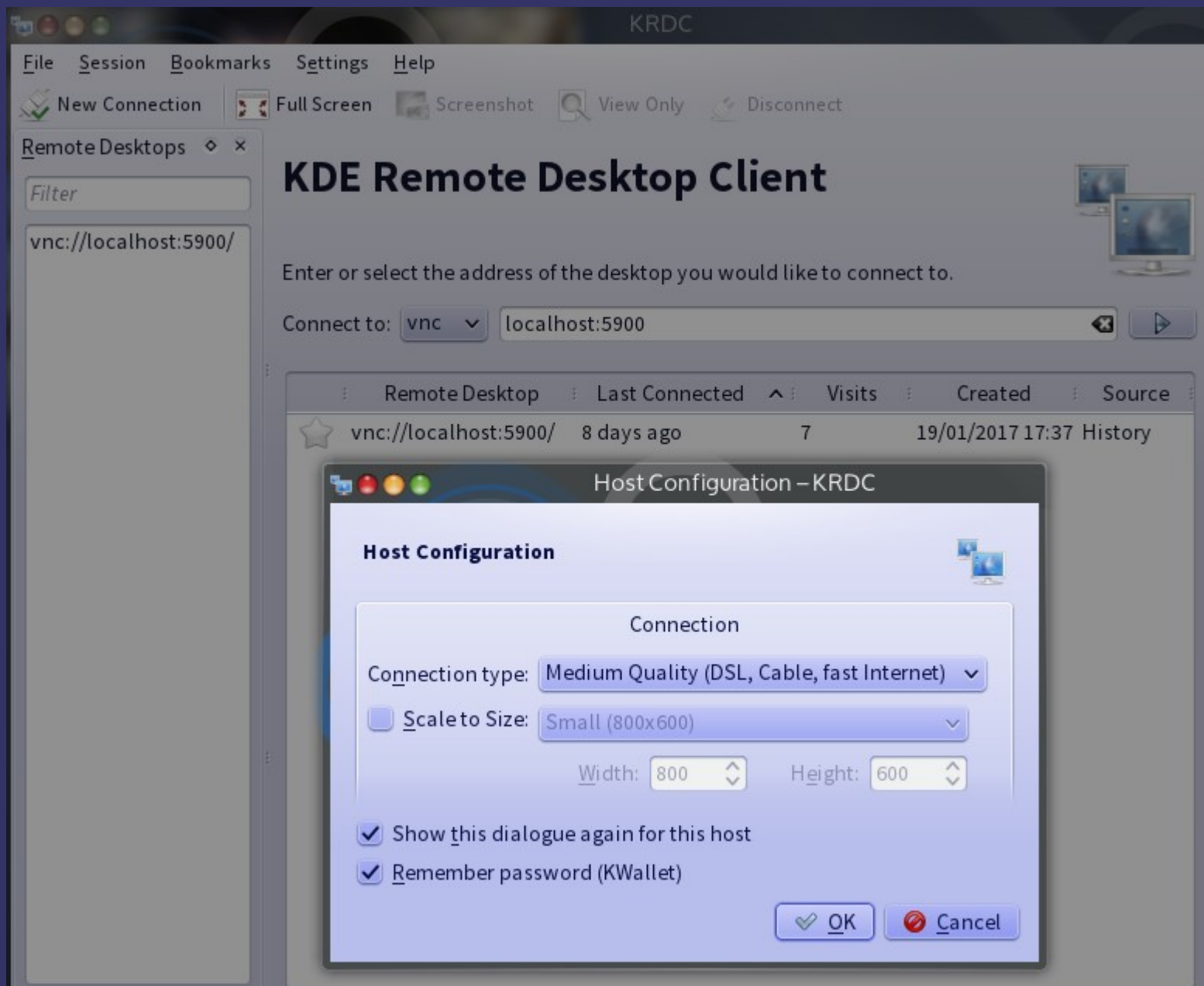
```

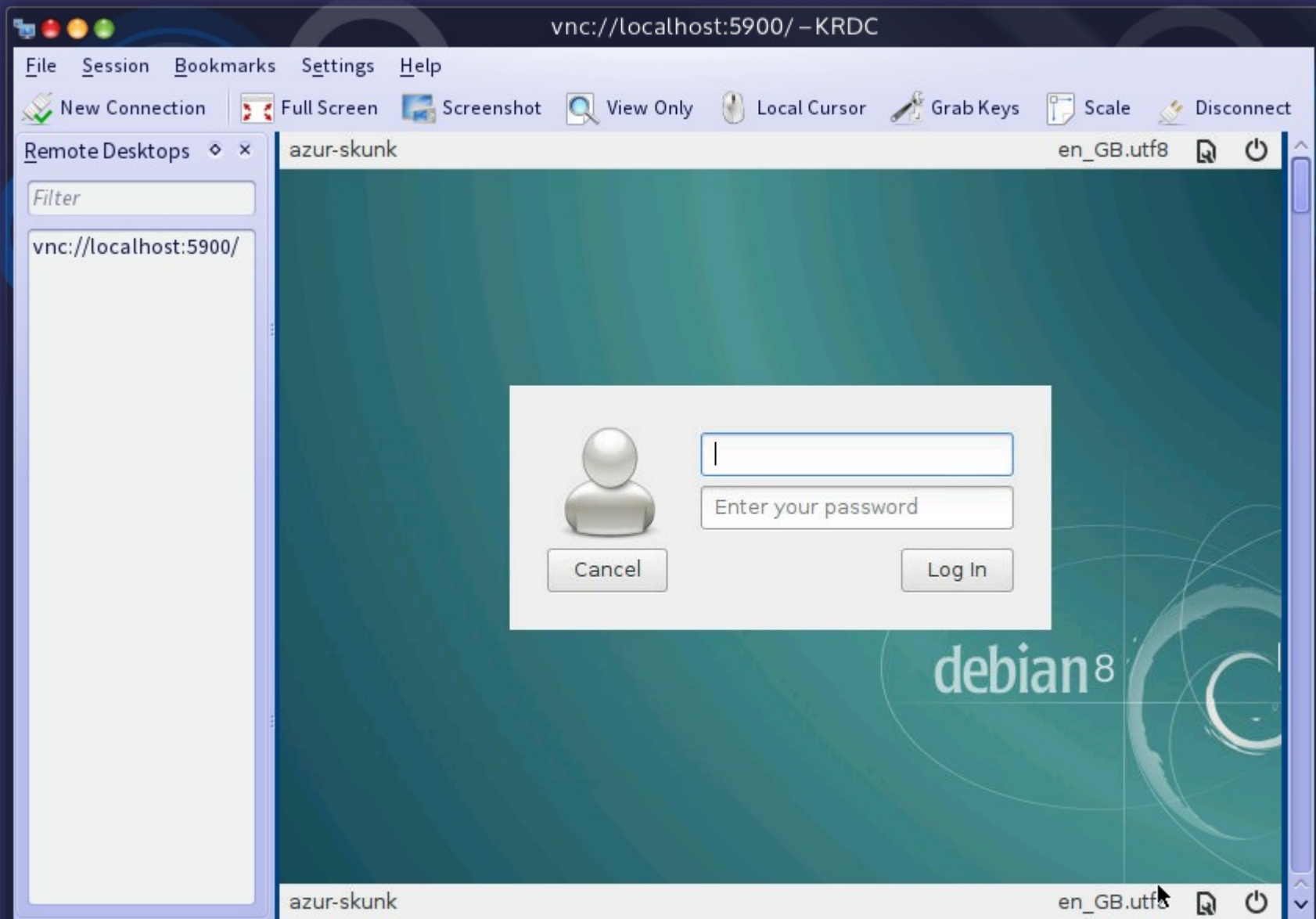


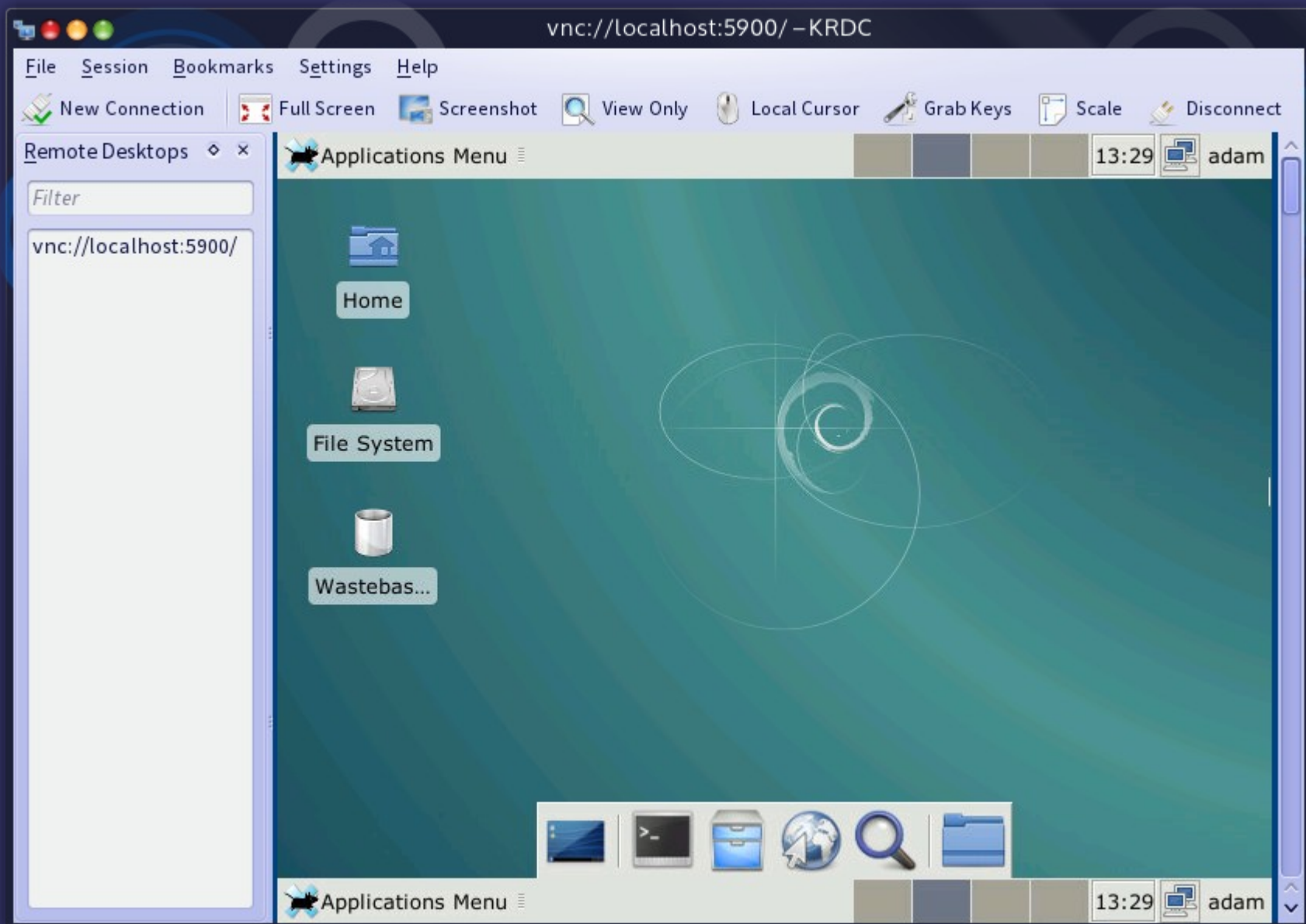
A terminal window titled "adam@azur-skunk: ~ - Konsole" with a menu bar (File, Edit, View, Bookmarks, Settings, Help) and a tab labeled "() azur-skunk". The terminal shows the command `sudo x11vnc -nopw -localhost -ncache 10 -ncache_cr -q -nodpms -auth /var/run/lightdm/root/:0 -display :0` and the prompt `[sudo] password for adam: |`.

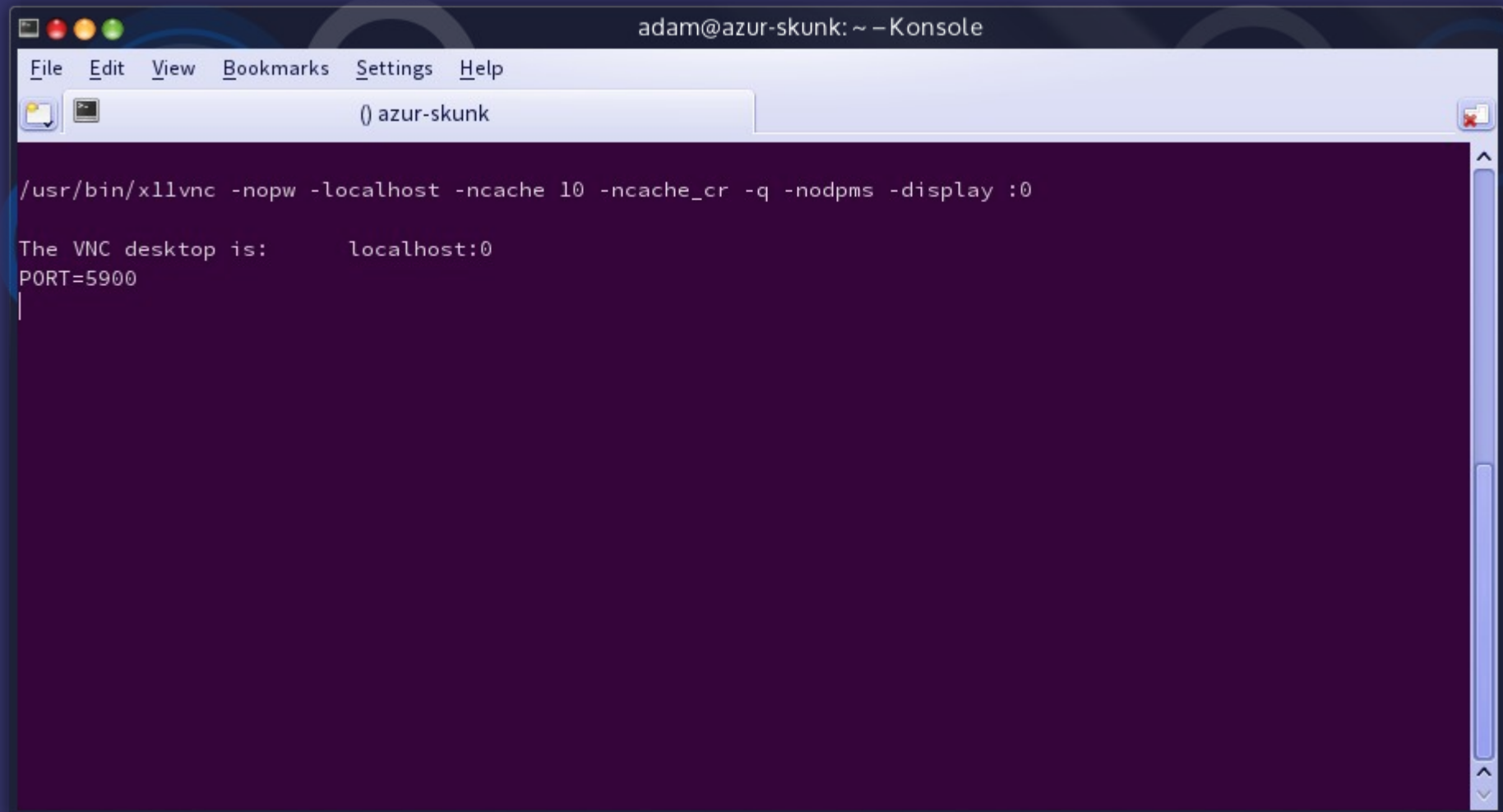
```
29/01/2017 13:18:46 Xinerama: number of sub-screens: 1
29/01/2017 13:18:46 Xinerama: no blackouts needed (only one sub-screen)
29/01/2017 13:18:46
29/01/2017 13:18:46 fb read rate: 1022 MB/sec
29/01/2017 13:18:46 fast read: reset -wait ms to: 10
29/01/2017 13:18:46 fast read: reset -defer ms to: 10
29/01/2017 13:18:46 The X server says there are 13 mouse buttons.
29/01/2017 13:18:46 screen setup finished.
29/01/2017 13:18:46
```

```
The VNC desktop is:      localhost:0
PORT=5900
|
```





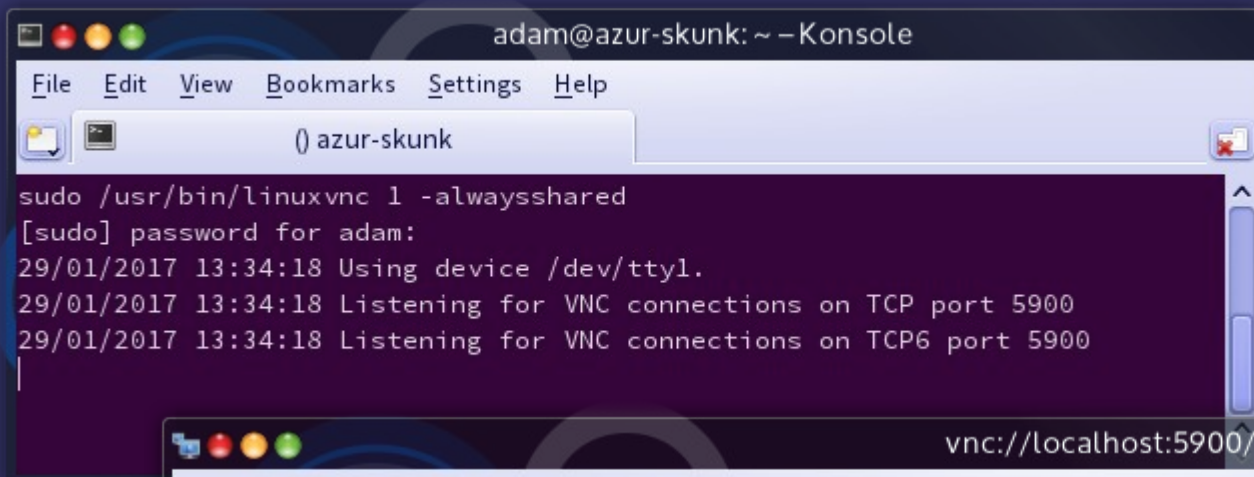


A screenshot of a terminal window titled "adam@azur-skunk: ~ - Konsole". The window has a menu bar with "File", "Edit", "View", "Bookmarks", "Settings", and "Help". Below the menu bar is a tab labeled "() azur-skunk". The terminal content shows the command `/usr/bin/x11vnc -nopw -localhost -ncache 10 -ncache_cr -q -nodpms -display :0` being executed. The output is "The VNC desktop is: localhost:0" followed by "PORT=5900" on a new line. A vertical scrollbar is visible on the right side of the terminal area.

```
adam@azur-skunk: ~ - Konsole
File Edit View Bookmarks Settings Help
() azur-skunk

/usr/bin/x11vnc -nopw -localhost -ncache 10 -ncache_cr -q -nodpms -display :0

The VNC desktop is:      localhost:0
PORT=5900
|
```

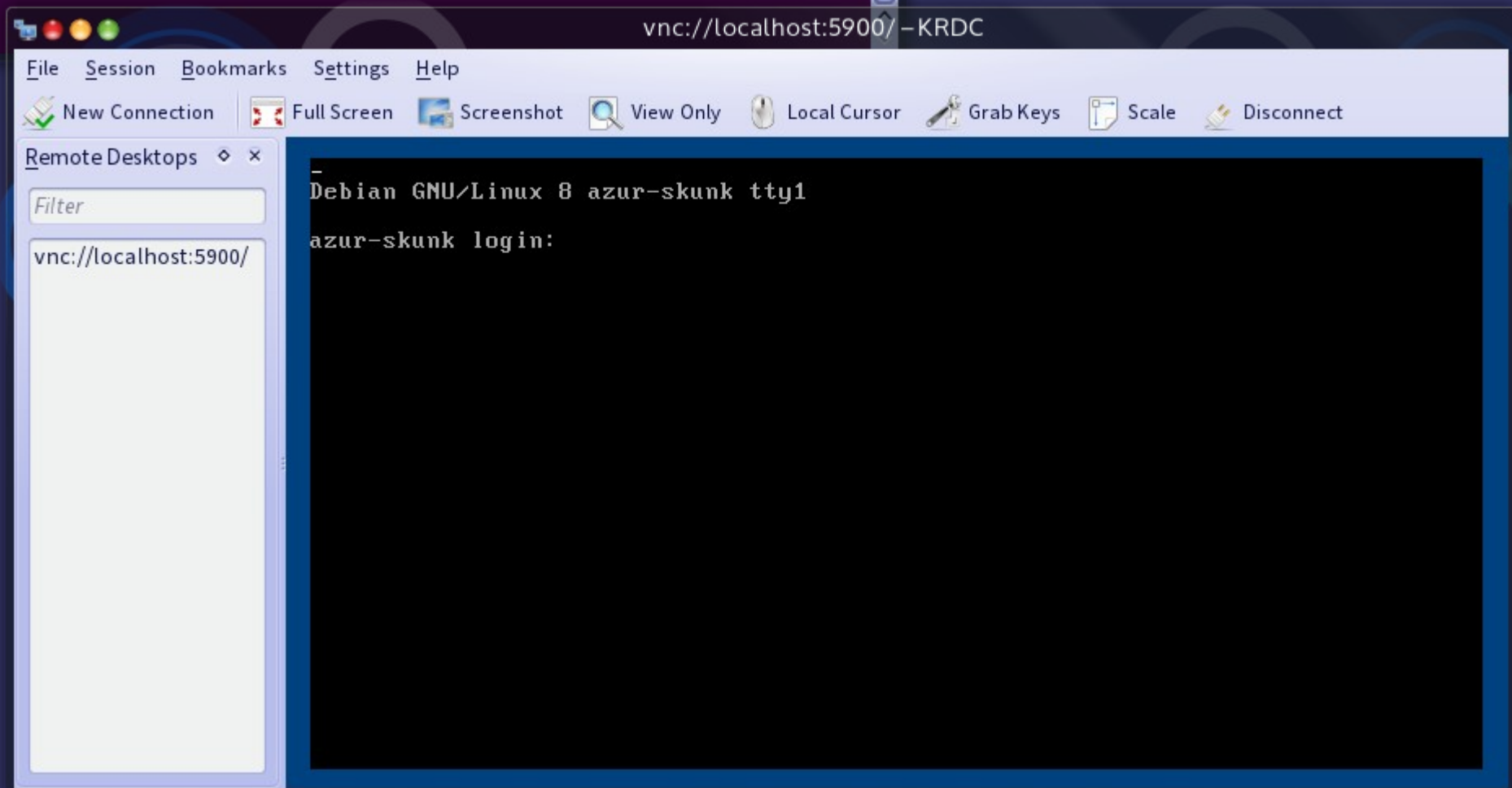


adam@azur-skunk: ~ – Konsole

File Edit View Bookmarks Settings Help

() azur-skunk

```
sudo /usr/bin/linuxvnc 1 -alwayssshared
[sudo] password for adam:
29/01/2017 13:34:18 Using device /dev/tty1.
29/01/2017 13:34:18 Listening for VNC connections on TCP port 5900
29/01/2017 13:34:18 Listening for VNC connections on TCP6 port 5900
```



vnc://localhost:5900/ – KRDC

File Session Bookmarks Settings Help

New Connection Full Screen Screenshot View Only Local Cursor Grab Keys Scale Disconnect

Remote Desktops

Filter

vnc://localhost:5900/

```
Debian GNU/Linux 8 azur-skunk tty1
azur-skunk login:
```

Thank You

**Any
Questions?**